

GAU 2742

BUFFALO 201

UNITED STATES PATENT AND TRADEMARK OFFICE

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#2/Pm/pt
match

Applicants : Friedman et al.

Serial No. : 09/579,370

Filed : May 26, 2000

For : VOICE OVER INTERNET CALL CENTER INTEGRATION

Group Art Unit : 2742

September 13, 2000

Hon. Commissioner of Patents
and Trademarks
Washington, DC 20231

Sir:

INFORMATION DISCLOSURE STATEMENT

Pursuant to 37 CFR § 1.56 and § 1.97(b), applicants wish to call the attention of the Examiner to the references listed below:

U.S. Patent Nos. 6,064,667; 5,533,115; 5,546,452; 5,500,859; 5,384,771; 5,546,324; 5,526,353; 5,241,625; 5,473,680; 6,046,762; 5,930,777; 5,857,023; 5,815,657; 5,793,868; 5,717,757; 5,666,416; 5,677,955; 5,839,119; 5,915,093; 5,937,394; 5,933,498; 5,903,880; 5,903,651; 5,884,277; 5,960,083; 5,963,924; 5,996,076; 6,016,484; 6,018,724; 6,021,202; 6,035,402; 6,049,786; 6,049,787; 6,058,381; 6,061,448; 5,987,132; 6,061,665; 4,696,028; 4,797,911; 4,894,857; 5,070,525; 5,214,688; 5,309,505; 5,511,112; 5,581,602; 5,594,791; 5,675,637; 5,828,731 and the following references: "PayWord and MicroMint: Two simple micropayment schemes"; "Micro Payment Transfer Protocol (MPTP) Version 0.1"; "Common Markup for Web

Micropayment Systems"; "Distributing Intellectual Property: A Model of Microtransaction Based Upon Metadata and Digital Signatures" and "Common Markup for micropayment per-fee-links".

A copy of these references are submitted herewith along with Form PTO-1449.

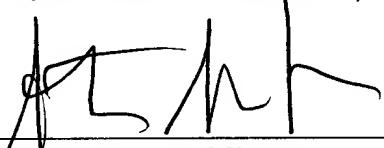
These references have been cited and described in the "Background of the Invention" portion of the application.

Consideration of the foregoing is respectfully requested during the initial examination of this application.

Respectfully submitted,

MILDE, HOFFBERG & MACKLIN, LLP

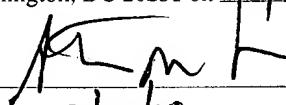
By


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914-949-3100

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Section 2. Form PTO - 1449 (Modified)



FORM PTO-1449 (Modified)	U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE	ATTY. DOCKET NO. BUFFALO 201	SERIAL NO. 579 370
INFORMATION DISCLOSURE STATEMENT BY APPLICANT		TECH CENTER 2700	SEP 20 2000
(Use several sheets if necessary)		APPLICANT FRIEDMAN ET AL	
(37 CFR 1.98(b))		FILING DATE 5/26/00	GROUP 2742

U.S. PATENT DOCUMENTS

EXAMINER INITIAL	PATENT NUMBER	ISSUE DATE	PATENTEE	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	6 0 6 4 1 6 6 7 5 1 6 0 0	1 1 6 0 0	GIBSY, ET AL	370 352		9/12/97
	5 5 3 3 1 1 5 1 2 9 6	1 1 5 1 2 9 6	HOLLENBACH ET AL	379 220		11/4/94
	5 5 4 6 4 5 2 8 1 3 9 6	1 3 9 6	ANDREWS ET AL	379 219		3/2/95
	5 5 0 0 8 5 9 3 1 9 9 6	1 9 9 6	SHARMA ET AL	370 81		8/11/94
	5 3 8 4 7 7 1 1 2 4 9 5	1 1 2 4 9 5	ISIDORO ET AL	370 582		8/27/93
	5 5 4 6 3 2 4 8 1 3 9 6	1 3 9 6	PALMER ET AL	364 514		11/22/94
	5 5 2 6 3 5 3 6 1 1 9 6	1 1 9 6	HENLEY ET AL	370 601		12/20/94
	5 2 4 1 6 2 5 8 3 1 9 3	1 9 3	EPARD ET AL	395 163		11/27/96
	5 4 7 3 6 8 0 1 2 5 9 5	1 2 5 9 5	PORTER	379 201		6/14/94
	6 0 4 6 7 6 2 4 4 0 0	1 4 0 0	SONESH ET AL	1348 116		4/1/97
	5 9 3 0 7 7 7 7 2 7 9 9	2 7 9 9	BARBER	1705 40		5/23/97

FOREIGN PATENT OR PUBLISHED FOREIGN PATENT APPLICATION

	DOCUMENT NUMBER	PUBLICATION DATE	COUNTRY OR PATENT OFFICE	CLASS	SUBCLASS	TRANSLATION YES NO

OTHER DOCUMENTS (Including Author, Title, Date**, Relevant Pages, Place of Publication***)

	RIVEST ET AL "PAYWORD AND MICROMINT: TWO SIMPLE MICROPAYMENT SCHEMES" MAY 7, 1996
	MICROPAYMENT TRANSFER PROTOCOL VERSION 0.1 (22-11-95)
	http://www.w3.org/pub/WWW/TR/WD-mptp

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ATTY. DOCKET NO. BUFFALO 201	SERIAL NO. 09/579,378	SEP 20 2000
APPLICANT FRIEDMAN ET AL	TECH CENTER 2700	
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U.S. PATENT DOCUMENTS

EXAMINER INITIAL	PATENT NUMBER	ISSUE DATE	PATENTEE	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	5 8 5 7 0 2 3 1 5 9 9	DEMERS ET AL	380/24			11/25/96
	5 8 1 5 6 5 7 9 2 9 9 8	WILLIAMS	395/186			4/26/96
	5 7 9 3 8 6 8 8 1 1 9 8	MICALI	380/28			11/5/96
	5 7 1 7 7 5 7 2 1 0 9 8	MICALI	380/25			11/19/96
	5 6 6 6 4 1 6 9 9 1 9 7	MICALI	380/23			11/16/95
	5 6 7 7 9 5 5 1 0 1 4 9 7	DOGGETT ET AL	380/24			4/7/95
	5 8 3 9 1 1 1 9 1 1 7 9 8	KRSUL ET AL	105/39			9/27/96
	5 9 1 5 0 9 3 6 2 2 9 9	BERLIN ET AL	1395/200			4/24/97
	5 9 3 7 3 9 4 8 1 0 1 9 9	WONG ET AL	105/26			11/17/97
	5 9 3 3 4 9 8 8 1 3 9 9	SCHNECK ET AL	380/4			11/5/97
	5 9 0 3 8 8 0 5 1 1 9 9	BIFFAR	105/39			7/19/96

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						YES	NO

OTHER DOCUMENTS (Including Author, Title, Date**, Relevant Pages, Place of Publication**)

	Common Markup For Web Micropayment Systems, http://www.w3.org/TR/WD-Micropayment-Markup (9-6-99)
	Distributing Intellectual Property ... "Olivia Maurizio, http://olivia.modlang.demon.co.uk/~olivia/RFC/09/

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[6-11—page 2 of 5])



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U.S. PATENT DOCUMENTS

EXAMINER INITIAL	PATENT NUMBER	ISSUE DATE	PATENTEE	CLASS	SUBCLASS	FILING DATE
	5 9 0 3 6 5 1	5/11/99	KOCHER	1380/25		5/14/96
	5 8 8 4 2 7 7	3/16/99	KHOSLA	1705/14		5/1/95
	5 9 6 0 0 8 3 9	3/28/99	MICALI	1380/23		3/24/97
	5 9 6 3 9 2 4	10/5/99	WILLIAMS ET AL	1705/40		4/26/96
	5 9 9 6 0 7 6	11/30/99	ROWNEY ET AL	1713/201		2/14/97
	6 0 1 6 4 8 4	1/18/00	WILLIAMS ET AL	1705/39		4/26/96
	6 0 1 8 7 2 4	1/25/00	ARENTE	1705/44		6/30/97
	6 0 2 1 2 0 2	2/1/00	ANDERSON ET AL	1380/25		12/19/97
	6 0 3 5 4 0 2	3/1/00	VAETH ET AL	1713/201		12/20/96
	6 0 4 9 7 8 6	4/1/00	SMORODINSKY	1705/40		7/22/97
	6 0 4 9 7 8 7	4/1/00	TAKAHASHI ET AL	1705/44		3/30/98

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						YES	NO

OTHER DOCUMENTS (Including Author, Title, Date^{mo}, Relevant Pages, Place of Publication^{mo})

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Common MARKUP FOR MICROPAYMENT PER-FEE-LINKS.
<http://www.w3.org/TR/WD-Micropayment-Markup/>
 W3C Working Draft 25 August 1999

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EXAMINER INITIAL	PATENT NUMBER	ISSUE DATE	PATENTEE	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	6 0 5 8 3 8 1	5/2/00	NELSON	105/40		10/30/97
	6 0 6 1 4 4 8 5	5/9/00	SMITH ET AL	1380/21		4/1/97
	5 9 8 7 1 3 2	11/16/99	ROWNEY	1380/24		6/17/96
	6 0 6 1 6 6 5 5	9/10/00	BAHREMAN	105/40		6/6/97
	4 6 9 6 0 2 8 9	22/87	MORGANSTEIN ET AL	379/88		3/26/84
	4 7 9 7 9 1 1	11/10/89	SZLAM ET AL	379/67		6/16/87
	4 8 9 4 8 5 7	11/16/90	SZLAM ET AL	379/67		12/20/88
	5 0 7 0 5 2 5	12/3/91	SZLAM ET AL	379/196		2/12/90
	5 2 1 4 6 8 8	5/25/93	SZLAM ET AL	379/67		6/5/90
	5 3 0 9 5 0 5	5/3/94	SZLAM ET AL	379/88		5/20/91
	5 5 1 1 1 1 2 4	23/96	SZLAM	1379/88		4/29/94

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						YES	NO

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(Information Disclosure Statement—Section 2, FORM PTO - 1449 (Modified)
6-11—page 5 of 5)